

Comments from Practice Survey March 2020

Sue is very good at listening to my issues.

Sue Gavin – she’s fantastic at her job.

Sue Gavin – simply excellent.

Dr Azam good response.

Very nice doctors and staff.

Nurse Barbara. She is very, very, very good.

Nurse Barbara very helpful.

Very good everyone.

Sue Gavin - I always get good advice and medication from her.

Sue Gavin is my favourite. After when I see her feeling so much calmer and I know she will do everything what she have to do, to all patients.

Dr Azam. He is extremely helpful, and always looked after and listened to me very carefully. Problems always been discussed briefly with appropriate advice.

Thank you all very much.

Overall good service.

It takes too long to be put through to a receptionist when contacting the surgery. I’m on a pay-as-you-go telephone and sometimes it costs over £5 before being put through to a receptionist.

I have recently had a lot of treatment for various health issues. I cannot praise all the people I have been in contact with enough. I have felt supported and cared for. Looked after like a part of family member. Thank you.

The practice is good as long as you choose to see the right person.

Sue Gavin -Great woman, great help, understanding.

Dr Roohi – great listener and advised accordingly.

Mr Michael – He explained to me about my heart and how it works. He was very polite and good. I was very pleased.

Sue Gavin - She is very good at listening to my issues.

Michael Nunn – Amazing guy.

Asghar Rahman – Great at his job, great help.

Phone appointments are quite useful for professional and working people.

My GP gives me quick response whenever I have an appointment.

Take into consideration people’s shift patterns and disclose information about weekend and evening appointments.

Sue – very good at co-operating, well explained and I am very satisfied with her treatment.

Su is my favourite to visit at the practice.

Rifat Javed – really good advice.

Nicola – took bloods – calm and professional and friendly.

No available appointments for working people.

Don’t remember name – she was very polite and understanding.

Rifat Javed was so nice and helpful.

Good overall.

GPs need to listen to the patients more and take their views on board. I feel that GPs just go through a process and don’t check/diagnose patients straight away. More in depth treatment service is needed. Please treat patients with care. I do not agree with Dr Akhbani.